

KPMG Metrics Audits

- **Importance of Audit III**
 - Degree of Change
 - 81% required re-auditing
 - Remaining were audited in 1999 or 1st quarter 2000
 - KPMG View
- **Audit III Progress**
 - Data Integrity
 - Data Replication
 - Status of Key Measures
- **Florida Status**
- **Other Issues**
 - RADS/Barney
 - Impact on Florida Test

- **Audit III Progress**
- Data Integrity (60 measures)
 - Test less than 10% complete overall
 - Only 6 measures complete (other than 13 previously audited)
 - 3 Draft Exceptions (FOC/Reject Completeness, % Rejected Service Requests, FOC and Reject Interval)
 - 2 open exceptions in Audit I and 8 in Florida
- Data Replication (60 Measures)
 - Test 52% complete
 - Ordering, Provisioning, and Repair
 - 3 open exceptions in Georgia (141-142, 144)
 - 13 open exceptions in Florida
- Status of Key Measures